**Jithesh Narayanan**

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**Prof. Summary:**

* Software professional with **15+ years of IT** experience including 10 years in IBM Mainframes development and 5+ years in client facing techno-functional role.
* Beside a Software developer also served as **Team Lead** handling delivery, people management and team mentor.
* Experience in working in Agile model projects and traditional water fall model projects.
* Extensively worked for **enterprise level migration projects involving multiple companies/firms.**
* A quick learner with excellent **analytical** and **troubleshooting skills.**
* Very Good hands-on Experience in Legacy various Mainframe Technologies like **IMS DB**, **DB2, VSAM, COBOL, and JCL.**
* Good Knowledge on **Mainframe tools like File-Aid, Xpeditor, Debugger, Fault Analyzer, Abend Aid, SORT, Spufi and Changeman.**
* Experienced in Supporting, Developing and Maintaining Legacy projects which are tightly integrated with several **Distributed Technologies as Frontend** and **Mainframe as Backend**.
* Experience in the change management process of production deployments.
* Working closely with the client by chairing regular meetings to understand their expectations and provide them holistic picture of the work progress thru weekly/monthly dashboards, status sheets and other data points.
* Ensuring Project meets the agreed upon schedule and cost with respect to its Clients engagement by identifying & removing any potential impediments.
* Good Hands on **Legacy Modernization** and Experience in creating **BRE (Business Rules Extract)** for Projects which are **migrating** to newer Technologies from Legacy.
* Coordinated and delivered multiple **productivity improvement** tools.
* Experience in mentoring and leading projects of **offshore-onshore** models.
* Effective **communication skills**, work alongside and collaborate across technology and business teams.
* **Domain exposure** in Annuities, Life Insurance, Mutual fund administration, Health Care and Retail projects.

**Technical Skills:**

Databases:IMS DB, DB2, VSAM

Languages:COBOL, JCL, SAS, EZT, Python, C

Tools: TSO/ISPF, SPUFI, File-AID, Scheduling, Quality Center, MS Visio, JIRA, ServiceNow, Changeman, Expeditor, Debugger, Fault Analyzer and Abend aid.

Certifications: LOMA 280, AAPA 273

Products: wmA (Wealth Management Accelerator)

**Employment History:**

**Professional Experience:**

**MetLife – Greenwood Village, Colorado - Cognizant Technology Solutions – Nov 2016 – Till date**

**Project Name: Enterprise Fund Administration – BAU & TSA Exit**

**Project Summary**: - Enterprise Fund administration is client’s pricing and trading solution/software for all the variable investments. This system accepts NAVs from different fund management companies post stock market closure every business day and calculate unit values for various internal and third-party policy admin systems. EFA is also responsible for accepting trade transactions from the policy admin systems, calculates purchase/redemption shares/units and send that to the fund companies for trading those. As part of TSA exit initiative, the goal is to clone EFA application into Brighthouse environment by Lift & shift migration approach.

**Role** – **Technical Lead and Functional Analyst.**

* A ‘hands-on’ role, which encompasses mix of technical involvement, estimation, and delivery activities.
* Preparing design and driving development of complex projects.
* Development activities using COBOL, JCL, DB2, IMS DB, VSAM and IBM Utilities
* Review of Technical deliverables and involving in Production bug analysis.
* Understands the scope of client’s future projects and arrange demonstration of the design & solutions.
* Motivate and empower the team to come up with innovative solution, process automation to improve productivity, deliverable quality, and customer satisfaction
* Involving in recruitment of ideal tech candidates, onboarding them to team.
* Oversee design meeting within the team to make sure the right approach and solutions are adopted.
* Mandate team to follow the delivery process and standards agreed with customer.
* Addressing all client escalations at the earliest and effectively communicating the same with respective stake holders.
* Estimating client’s in take requests with proper timeline, scope & assumptions.

**Environment:** **Mainframe**, **Db2/SQL**, **JCL**, **VSAM, Scheduling, MVS, IBM Utilities, Changeman.**

**MetLife - Cochin, Kerala, India - Cognizant Technology Solutions – January 2013 – November 2016**

**Project Name : Panorama Migration**

**Project Summary:** The Transformation Program Strategy is to convert 18 MetLife admin systems to CSC wMA platform and move the remaining 7 in scope systems to the CSC technical environment. Each system conversion will have its own plan and timeline. CSC will handle the end to end conversion efforts that will include 24 months at a point in time approach of transactional history. 39 Interfaces have been identified and will have adjustments for all admin platforms in scope. Not all will impact each application, but analysis will be completed to ensure updates made. Applicable admin / supporting systems / feeds & interfaces to those converted platforms will be decommissioned post conversion.

**Role** – **Technical Lead and Functional Analyst.**

* Source system functional analysis & writing extract modules using IMS DB, DB2, COBOL, JCL, VSAM and IBM Utilities.
* Writing Interface requirement documents and present that to all the stakeholders from different applications.
* Helping Mainframe AD team in technical challenges and sharing ideas for automation and innovation.
* Leading offshore team in all the efforts of decommissioning the source system.
* Technical lead responsible for making changes in the interface applications under Retail Annuity.
* Oversee design meeting within the team to make sure the right approach and solutions are adopted.
* Set the roles and key responsibilities of all associates in Program in accordance with the organization's policies and explain the importance of security compliance, adherence to Cognizant and client polices.
* Motivate team to meet the challenging targets and facilitate all trainings.

**Environment: IMS DB, DB2, COBOL, JCL**, **SAS**, **VSAM, MVS, IBM Utilities, Changeman.**

**Bank Of America – Bangalore, India - Accenture – September 2011 to January 2013.**

**Project Name: Taiwan Integrated Receivable Management.**

**Project Summary:** Taiwan Integrated Receivable Management is one of the primary initiatives of Bank of America's Taiwan operations. Our competitors are able to offer a more comprehensive end-to-end solution to their clients with regards to collection points by making use of their extensive retail branches, domestic partner bank alliances, and their own ATM's and cheque collection boxes. They are also making use of consumer collection points mainly via post offices and convenience stores. To complete the full end-to-end offering, they are also offering consolidated receivables reporting to their clients to simplify and streamline their whole receivables process. BAML collection points are limited to our own over-the-counter branches Our limited collection points offering is a key gap that needs to be addressed to allow BAML to offer a more competitive and convenient collection service to our clients in Taiwan. Additionally, BAML are not currently able to offer clients a consolidated, comprehensive view of their collections from the various collection channels. This initiative will aim to address that product gap.

**Role**: **Senior Mainframe Developer**

* Development of new requirements using COBOL, JCL, IMS DB and VSAM
* Coordinating with the onsite and ensuring smooth delivery of monthly release drops.
* Reviewing the programs and documentation as part of delivery.
* Preparing monthly metrics reports and sending it to client.
* Monitoring the progress of the project activities and taking appropriate measures to ensure project is always on track.
* Testing and debugging the new functionalities as well as the existing/setup issues.

**Environment:** COBOL, JCL, IMS DB, Perforce.

**MetLife Insurance - Coimbatore, India - Cognizant Technology Solutions – April 2008 to August 2011**

**Project Name: Annuity Host to EV15 Migration**

**Project Summary:** MetLife acquired Traveler’s Annuity Host (AH) application few years back and is in the process of migrating all the annuity products in AH system to other MetLife annuity systems such as MRPS and EV-15. AH system supports developmental activities related to the administration of Annuity products. MRPS application handles Group and Individual annuity products whereas EV-15 handles only individual products.

In the Phase-I of this migration, 25 different annuity products are identified and these products will be migrated from AH to EV-15 system. New Issue migration, Balance Record creation process, Post Issue migration, reconciliation, contract reprint, surrender charge implementation etc. are the various segments of this migration project.

**Role**: **Mainframe Technical Lead**

* As a Project lead for the AH migration project, my primary responsibilities are requirements review, estimation, development of new modules, status tracking, code reviews and offshore onshore coordination.
* Key person in charge for preparing and maintaining the migration plan
* Play the role of a senior developer in the team and would design and program modules that are generally complex and business critical in nature.
* Developing and implementing Proof of concept model to get client approval for detailed project kickoff
* Reviewing the artifacts prepared by team (Low level design - LLD, Code, Unit Test Plan -UTP) and Preparing Implementation plan for Production roll out
* Responsible for monitoring the progress of project, sharing the status updates with clients and representing project in weekly dashboard calls
* Performing Impact Analysis and estimation.

**Environment:** COBOL, JCL, VSAM, DB2, FOCUS, EZT, Vantage.

**Wellpoint - Trivandrum, India- UST Global – July 2006 to April 2008**

**Project Name: Star to WGS migration**

**Project Summary:** The Track# 1 of “STAR to WGS 2.0Migration Project” was to implement Accelerated Daytime Batch Process in STAR system. STAR system takes care of insurance needs of small groups (less than 50 members) whereas WGS deals with large groups. In WGS 2.0, the system utilizes an accelerated batch process providing an accelerated through put of auto adjudicated claims as part of the EDI and Source Corp input. The scope of Track 1 was the unification of systems thus enhancing STAR system to utilize the accelerated batch process to reduce the batch window during the night time.

**Role**: **Mainframe Developer**

* Development of new requirements using COBOL, JCL, IMS DB and VSAM
* Coordinating with the onsite and ensuring smooth delivery of monthly release drops.
* Reviewing the programs and documentation as part of delivery.
* Preparing monthly metrics reports and sending it to client.
* Testing and debugging the new functionalities as well as the existing/setup issues.

**Environment:** COBOL, JCL, IMS DB

**Education:**

* B-Tech in Computer Science & Engineering from Calicut university, Kerala, India.